



January 25th, 2020

Dear partner,

The safety, health, and wellbeing of our guests, staff, and associates are number one priority at Emporio Cancun. We have been closely following and adhering to the guidance and recommendations issued by the World Health Organization (WHO), the Centers for Disease Control (CDC), the local authorities and the international renowned company Preverisk.

Further to the recent announcements from different countries that all persons entering their country from an international destination are required to provide before boarding their flight, a negative Covid19 Test, at Emporio Cancun we are doing everything possible to assist our mutual clients in being tested without leaving the hotel premises and disrupting their vacation

On-site property testing for Covid19 is available for guests staying at the Resort. The tests will be administered by AMERIMED, an international private hospital network committed to providing a first-rate health care service for citizens and travelers. For more information, please visit <https://www.amerimedcancun.com/>

The Doctor's Office will be open from Monday to Saturday from 9 am to 10 am.

TEST	PRICE- Exclusive for Emporio Guests
ANTIGEN	MXP\$ 472 Tax included
PCR	MXP\$ 2,000 Tax Included

The price of the Tests should be charged to the room. To do so, the guest should open credit or if preferred can prepay the Hotel the cost of the tests before taking them.

Test results will be sent to customer's email address in written format as required by the different authorities. Antigen test results will be received the same day after 9 pm and PCR test result will be received 24 hours later.

Guests should contact the concierge / front desk agent upon arrival for more information and to schedule departure testing.

For guests already at the Resort wishing to make adjustments to existing reservations we will be happy to extend a special room rate. This will apply for reservations booked through March 31, 2021 for travel completed by May 31, 2021

Please share this news with your teams and customers. We thank you for your continuous support and partnership.

Take care, be well,

Omar Vazquez
General Manager